

Multifactor authentication

October 21, 2022 • Jan Cerman • 1 min read

Multifactor authentication (MFA) is a method for using more than one piece of information to verify user identity during sign-in. You can enable multifactor authentication for Kontent per domain.

For example, if enabled for the kontent.ai domain, all users with email accounts from that domain need to enter additional information (as opposed to using only their password) to sign in.

Enabling multifactor authentication

MFA is available on Enterprise plans only.

- If you're already on an Enterprise plan, contact our support team using the chat button below and we will set it up for your domain.
- If you're not on an Enterprise plan, contact our [sales team](#) and let them know your requirements.

With MFA enabled, your users will need to use a mobile app, such as Google Authenticator, to sign in.

If you need to switch your second-factor authentication to a new device, the MFA needs to be reset on our end. Contact our support team using the chat button below and we'll make it happen.

What's next?

- Learn about [single sign-on](#) and how it can ease the sign-in experience.
- Assign [subscription admins](#) to your subscription and let them manage it.